



TOWN OF NEW LEBANON	
Account Number:	1001-3625-156
Statement Date:	January 05, 2021
Amount Due:	\$513.40

9431

Service Address: W LEBANON NY, NEW LEBANON NY 12125
Next Scheduled Read Date: On or about January 31, 2021

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Account Summary

Previous invoice	\$494.74
Payments received as of 01/04/21	-244.79
Balance forward	\$249.95
Energy charges	262.55
Miscellaneous charges	0.90
Payment due upon receipt.	\$513.40

Street Lighting

See details beginning on page 3

See messages on page 2

To avoid a 1.5% late payment charge, please ensure payment is received by the date displayed below.

Think of the minutes, money and natural resources you'll save by doing business online or by phone 24/7.

Visit **nyseg.com** to:

- View and pay your bill online
- Submit and view meter readings
- Enroll and manage budget billing
- Enroll in Autopay

Call our self-service line at **1.800.600.2275** for billing information, provide a meter reading and to pay by phone.

Add \$1, \$2, or \$5 to your payment to make a tax-deductible donation to NYSEG and RG&E Project SHARE Heating Fund. Learn more at nyseg.com.

Please return bottom portion with your payment. Make checks payable to NYSEG.



NYSEG
 P.O. BOX 847812
 BOSTON, MA 02284-7812

Account Number
10013625156
Late Fee After
01/28/21
Due Upon Receipt
\$513.40
Amount Paid
\$

TOWN OF NEW LEBANON
 ATTN COLLEEN TEAL
 PO BOX 328
 NEW LEBANON NY 12125

Please do not write below this line.

301001362515600000263450000051340

Messages

A review of your account indicates you have an overdue balance. Please pay this balance today to avoid a late payment charge and possible collection action.

The NYSEG price for providing electricity supply during this billing period was \$0.04407080/kwh which includes a Merchant Function Charge of \$0.0032/kwh. If you decide to shop for electricity supply, you can compare this information with prices offered by energy services companies (ESCOs). You could achieve some tax savings if you switch to an ESCO. Additionally, if the ESCO includes its charges on your NYSEG bill, you would not have to pay NYSEG's bill issuance charge. If you buy electricity from an ESCO, NYSEG will continue to deliver the electricity to you and you will continue to pay NYSEG for delivery, transition and basic service charges.

Are you -- or is someone you know -- having trouble managing energy bills? HEAP can help eligible customers pay for energy bills and more. HEAP and emergency HEAP are currently open and accepting applications. The programs will close when funds are exhausted. Visit mybenefits.ny.gov to apply.

Our new Mobile App makes managing your account easy and convenient. You can view and pay your bill, enroll in eBill and AutoPay, report an outage, submit a meter read, and more! Text APP to 697-348 and we'll send you a link to download the app.

Receive bills based on your actual energy use by submitting your meter reading using our Mobile App - even in the dark with our flashlight feature! Learn how by watching our new video at nyseg.com.

Contact Information

Service or billing questions: 1.800.572.1111, 7 a.m. to 7 p.m., (M-F)
Payment arrangements: 1.888.315.1755, 7 a.m. to 7 p.m., (M-F)
Self service line: 1.800.600.2275, 24 hours a day
Power interruptions or emergencies: 1.800.572.1131, 24 hours a day
Natural gas emergencies or if you smell gas: 1.800.572.1121, 24 hours a day
Hearing/speech impaired (TTY): Dial 711 (New York Relay Service)

Electronically: Use our "Write to NYSEG" form at nyseg.com

By mail: NYSEG Customer Service, P.O. Box 5240, Binghamton, NY 13902-5240

Payment address: NYSEG, P.O. Box 847812, Boston, MA 02284-7812

Mailing Address Changes

Please mark with an "X" for address and telephone changes.

Form with input fields for Street, Apt, City, State, ZIP, Home Phone, and Alternate Phone.

Autopay

To sign up for Autopay, where we deduct your bill amount from your checking account 23 days after we mail your bill, please mark with an "X" and provide the following:


Form with input fields for Name, 9-Digit Routing Number, Bank Account Number, Name of Bank, Signature, and Date.

For program terms and details, visit nyseg.com/eft-terms

Please do not write below this line.

Service Address: W LEBANON NY, NEW LEBANON NY 12125
NYSEG DETAILED ACCOUNT ACTIVITY

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 **Electricity Service - Street Lighting**
Electricity Rate - 12103 NYSEG Supply Service

Service from: 12/01/20 - 12/31/20
PoD ID: N01000000291120

Electricity Delivery Charges

Delivery charge	1130	kwh	@	0.02425	27.40
SBC charge	1130	kwh	@	0.004858	5.49
Transition charge	1130	kwh	@	0.00482835	5.46
Revenue decoupling mech	1130	kwh	@	0.004727	5.34
250W HPS flood light	2	lamps	@	16.23	32.46
LED Cobra 6700 Lumen	25	lamps	@	4.38	109.50
LED Cobra 10000 Lumen	5	lamps	@	5.42	27.10
Subtotal Electricity Delivery					\$212.75

Electricity Supply Charges

Supply Charge	1130	kwh	@	0.04086319	46.18
Merchant function charge	1130	kwh	@	0.003205	3.62
Subtotal Electricity Supply					\$49.80

Total Electricity Cost	\$262.55
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Total Energy Charges	\$262.55
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Miscellaneous Charges

01/05/21 Payment & billing svcs charge	0.90
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Total Miscellaneous Charges	\$0.90
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Service Address: W LEBANON NY, NEW LEBANON NY 12125

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Terms and Definitions

Delivery charge: what you pay NYSEG to transport energy to your home or business.

Supply charge: what you pay for the energy purchased for you by NYSEG or a supplier other than NYSEG.

Payment & billing services charge: the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than NYSEG will not be assessed this charge by NYSEG if their ESCO's supply charges appear on their NYSEG bill, however, their energy supplier may charge a similar fee.

Competitive meter charge, Competitive meter service charge, and Competitive meter data service: apply to customers billed under service classes 2, 3, and 7 whose metering services are provided by NYSEG. These meter services charges, previously included in the customer charge, are now broken out in the electricity section of the bill. Customers with a demand of 50 kilowatts or more for two consecutive months who use a meter service provider and a meter data service provider other than NYSEG are not assessed these charges.

Basic service charge: includes a portion of the cost of the meter, meter reading, billing and part of the cost for delivery service. Appears on your bill whether or not you use any electricity or natural gas during the billing period.

Kilowatt-hours (kwh): measure of electricity use.

Residential consumer discount: monthly payment received from the New York Power Authority (NYPA) to be used for the benefit of residential customers. It is included in the Transition Charge.

ccf (hundreds of cubic feet): measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

Merchant function charge: reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than NYSEG are not charged by NYSEG for this service.

System Benefits Charge (SBC): a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSERDA and energy efficiency programs administered by NYSEG.

Revenue Decoupling Mechanism: a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

Weather adjustment: moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

Meter Mult (Meter Multiplier): when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "NYSEG Detailed Account Activity" section of your bill.

Transition charge/surcharge: reflects the costs of making the electricity and/or natural gas industry more competitive; includes associated credits and/or charges.

Prorated bills: calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

Pay your bill by mail, at nyseg.com or at any of NYSEG's authorized pay agents. If you pay in person, please bring your entire bill.

Payment is due when you receive your bill. Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.